

BOOST Quality: Frequently Asked Questions

Understanding the BOOST Quality Process and Available Supports



BOOST Quality is a continuous improvement process that helps BOOST-funded organizations strengthen program quality, staff practices, and experiences for young people. It connects organizations to relevant support and resources at every stage of their journey.

THE BOOST QUALITY PROCESS

1. Collect	2. Review & Understand	3. Validate	4. Align Supports	5. Participate & Apply	6. Monitor Progress	7. Continue Improving
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Understanding the Process

1. What is BOOST Quality? BOOST Quality is a continuous improvement process that helps organizations strengthen program practices, staff development, and youth experiences.	4. How does the process begin? The annual BOOST Quality Intake Survey gathers information about assessments, professional learning, program practices, organizational strengths, challenges, and support needs.
2. What does quality mean within BOOST? Quality within BOOST is grounded in the Georgia ASYD Quality Standards, which provide a shared framework for high-quality out-of-school-time programming. This includes safe and supportive environments, strong relationships, youth engagement and voice, meaningful programming, staff development, family and community engagement, organizational practices, and the use of evaluation and outcomes.	5. How is our quality pathway determined? The pathway is informed by assessment experience, professional learning, self-reported practices, quality-improvement systems, and organizational context. No single response tells the full story.
3. Is BOOST Quality a compliance review? No. BOOST Quality supports growth, not compliance. Quality information guides support and improvement opportunities; it is not used to punish programs.	6. Are organizations compared with one another? No. Each organization is considered according to its own program model, staffing, capacity, experience, and quality-improvement needs.

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Support and Participation

7. What types of support may be available? Supports may include ASYD Quality Standards training, Youth Work Methods workshops, foundational OST professional learning, webinars, microlearning, technical assistance, coaching, peer learning, subject-matter expert support, and assessment-informed improvement opportunities.	11. Can our quality pathway change over time? Yes. Quality pathways are not permanent. As organizations complete professional learning, strengthen practice, build internal systems, and participate in support, movement and growth are expected.
8. What is technical assistance? Technical assistance, or TA, is collaborative support that helps organizations clarify quality information, identify priorities, work through barriers, select appropriate learning opportunities, and determine practical next steps.	12. How is progress monitored? Periodic check-ins may review completed training, strategies applied, TA participation, staffing changes, successes, new barriers, assessment activities, and additional support needs.
9. Will our organization receive a score or rating? GSAN may use scoring and review tools to support consistency and internal planning. Any scores, calculations, and review notes will remain internal and will not be shared with external partners. Organizations will primarily receive information about strengths, growth opportunities, recommended supports, and agreed-upon next steps.	13. What is expected from BOOST organizations? Organizations are expected to complete the Quality Intake Survey accurately and on time, identify a quality-improvement contact, participate in follow-up conversations when needed, communicate changes or barriers, and make reasonable efforts to engage in agreed-upon supports.
10. What if our survey responses do not tell the full story? Organizations may provide additional context during TA, including recent training, assessments, staffing changes, program-model details, capacity concerns, or information that was incomplete or outdated.	14. How is BOOST Quality information used? Quality information is used to personalize professional learning, identify TA needs, determine readiness for coaching or assessments, plan statewide and regional supports, identify portfolio-wide trends, and strengthen programs serving Georgia youth. It is not used for punitive or funding decisions.
Who should we contact? Contact the BOOST Quality team at boost@georgiavoices.org or schedule technical assistance through the BOOST TA Scheduler when you need clarification, help identifying next steps, or additional quality improvement support.	FINAL THOUGHT <i>BOOST Quality is a partnership focused on growth. Quality improvement is ongoing, and pathways may change as organizations grow and their needs evolve. GSAN works alongside organizations to provide relevant support and strengthen high-quality experiences for young people.</i>

MEET PROGRAMS WHERE THEY ARE | SUPPORT CONTINUOUS IMPROVEMENT

